



# Mutual Exchange Application

## For Curo customers

Please complete one form for each Curo property being exchanged

Name: .....

Address of current Curo property: .....

Property you want to move to: .....

Number of properties involved in exchange: .....

How did you find this swap? .....

### Who are your current household members?

Name	Date of birth	Relationship to you

### Name, address and contact number of person(s) moving in:

(The person wanting to move into your home will need to complete a separate application form.)

Name	Telephone number

Address

Do you have any outstanding repairs at your home?

Yes ☐

No ☐

If yes, please give details:

.....

.....

Has your home been adapted in any way? (for example, a wetroom, stairlift?)

Yes ☐

No ☐

If yes, please give details:

.....

.....

Have you made any changes to your home? (for example, different doors, light fittings, changes to kitchen/bathroom)      Yes ☐      No ☐      If yes, please give details:

.....

.....

You need to have our permission for any of these changes for us to proceed with a mutual exchange. Please visit: [curo-group.co.uk/mutualexchanges](https://curo-group.co.uk/mutualexchanges)

Do you have any pets?      Yes ☐      No ☐      (If yes, please give details:)

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Do you have any rent arrears?      Yes ☐      No ☐      (If yes, please give details:)

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Speak to your Customer Account Manager as we cannot approve an exchange if your rent account is not up to date. Email [customeraccountshelp@curo-group.co.uk](mailto:customeraccountshelp@curo-group.co.uk) as we may be able to offer support to you.

**Declaration – person moving in:**

I confirm that I accept the following:

- ☐ This is only an application to mutually exchange and Curo’s acceptance of it does not signify approval.
- ☐ The exchange can only proceed after Curo has put its consent in writing and a Deed of Assignment has been signed by all parties.
- ☐ I understand that Curo accepts no responsibility for any failure by the person moving out to observe the conditions of the mutual exchange.
- ☐ All of the information I have supplied is accurate and complete.

Signed by tenant(s):.....      Date: .....

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**Please return your completed application form to:**  
Curo Tenancy Management Team, The Maltings, River Place, Lower Bristol Road, Bath BA2 1EP

Or email your scanned-in application to [enquiries@curo-group.co.uk](mailto:enquiries@curo-group.co.uk) with ‘**Mutual exchange application**’ in the subject title.