RESIDENT ENGAGEMENT STRATEGY FOR CURO'S HIGHER-RISK BUILDINGS: SUMMARY

EVERY YEAR:

Safety information pack Fire Risk You said, Assessment we did 🥟 Curo & residents' responsibil How to ities report issues & Building get contacts involved



Times to

suit you

Home safety check & advice (free for tenants & offered to leaseholders)

YEAR ROUND:

Safety campaigns

Through social media, emails, online, posters. With AFRS.



Statutory consultations and notifications
By letter.



Person centred fire risk assessments

Where we know someone's at greater risk from fire



CHANNELS WE'LL USE





Survey &

feedback



OUR APPROACH

Who is this for?

All building residents 16+ Residents' associations/groups

We'll also engage:

Ward councillors Avon Fire & Rescue

Accessible communication

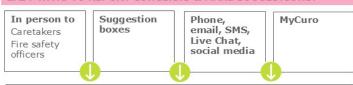
All important communication offered in : Large print Braille

Audio Sign language Easy Read

Other languages



EASY WAYS TO REPORT CONCERNS & MAKE SUGGESTIONS:



Principle Accountable Person who will record and make sure action's taken

We'll consult formal groups

Residents' associations /groups

Oversight Group

Important contacts

Fire safety officers Caretakers

Fire safety team



This is a visual summary of Curo's Building Safety Resident Engagement Strategy for higher-risk buildings. Read the full strategy at www.curo-group.co.uk/HRRB

