

Welcome to Curo's Independent Living Service

What we do:

- Our service is here to support people to live at home, independently, through dedicated support from one of our experienced Support Workers.
- We give the added reassurance of a pendant alarm service that is monitored 24 hours a day, 365 days a year.
- We offer a range of services to suit you or your loved one/s, with varying levels of support.

Who we support:

We support anyone over the age of 18, living in North Somerset.

Why choose us?

- We install our life-saving alarms for FREE.
- Our alarms use the latest digital technology.
- Customers aren't tied into a contract.
- Our service is flexible so you can change your band or add on extras when you need more help.
- And, lastly, our colleagues make the difference: they really care and we're proud to say that they are some of the best.

Interested?

Whether it's for you or one of your friends or family, give us a call on **01225 366135** or email **ILS@curo-group.co.uk** and let's see how we can help.

When you contact us we'll arrange a visit from one of our experienced staff to answer any questions you have and explain the service and the kind of support we can provide.



Ask us about...

Our award-winning Wellbeing House:
a peaceful retreat for short stays at times of crisis.

Our Stepdown service:
adapted accommodation for people ready to leave hospital but unable to go home.

North Somerset Independent Living Service

www.curo-group.co.uk/ils
01225 366135

Support at
home from
just £4.70
a week

January 2023



In North Somerset...

Our Independent Living Service is here to support you to live independently.

We offer flexible packages with different levels of support to suit all budgets and needs.

All our packages include our digital alarm, providing you with peace of mind and security, 24 hours a day.

We can also help with a variety of tasks to support you to live independently at home. Some of the most popular are:

- Reviewing finances, maximising income and support with benefit and grant applications.
- Support with shopping trips, including arranging online shopping.
- Assistance with managing medical appointments and transport to and from the appointment.
- Managing general correspondence.
- Help with organising waste and recycling.
- Advocate and signposting to other agencies for more specialist help.

Our service is flexible, so we can offer support in other areas too, if in doubt, please just ask us!

Help at home to stay independent & live life to the full

Choose...	For...
Response 365 £4.70 a week	Provision of 24-hour emergency alarm system and pendant.
Support Plus £26.25 a week	Four visits a month up to 1 hour
Support & Shop £32.25 a week	Up to 1½ hours of support four times a month for shopping support and /or visit.

We know life changes and sometimes we need a bit more help. So you can add the following extra options any time, for as long or as short a time as you need.

Extra options	Available with	For...
Assist £1.50 a week	Support & Shop Support Plus Response 365	Extra alarm pendant.
Assurance £5.25 a week	Support & Shop Support Plus	Two wellbeing phone calls a week.
Comfort £10.25 a week	Support & Shop Support Plus	0.5-hour extra support time.

Our service is available whether you own or rent your home.



"My support worker has shown me I can trust her and now I ask her for help all the time"

"Magic. I love the alarm. It helps me feel secure at home"

Pendant alarm linked to 24-hour call centre.
Includes FREE installation