

hello

January 2023

Important fire safety information

Dear Resident

Your safety is our top priority. We're writing to you to make sure you know what to do if there's a fire where you live.

Please read and keep this important information. If you need this in another format, please tell us.

How should you report a fire?

- ✓ In a fire, keep calm and act quickly.
- ✓ If you have a pendant alarm, press the pendant button to call for help.
- ✓ If help is not immediately provided, call 999 and give an exact address.

What should you do if there's a fire?

- ✓ Follow the instructions displayed on your nearest 'fire action notice' (an example is shown on the right).
- ✓ Fire action notices are normally displayed on the wall at the front and rear exits of your building.
- ✓ Take some time now to locate your nearest fire action notice.
- ✓ Check you understand it and know what to do.
- ✓ Tell us if you might have problems following or understanding these instructions.
- ✓ Tell us if your notice is missing, damaged or defaced.



This is an example of a 'fire action notice'

Continued on next page

Curo The Maltings, River Place,
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The Curo Group incorporates:

Three companies registered in England and Wales:

Curo Enterprise Limited (Co. No. 08103621),
Curo Market Rental Services Limited (Co. No. 4705482)
and Curo Finance Limited (Co. No. 13596265)

Four charitable registered societies:

Curo Group (Albion) Limited (FCA No. 7945, HCA No. LH4336)
Curo Places Limited (FCA No. 7091, HCA No. LH4209)
Curo Choice Limited (FCA No. 24208R)

and Mulberry Park Community Benefit Society (FCA No. 7696)

The registered office for all organisations in the Group is:
The Maltings, River Place, Lower Bristol Road, Bath BA2 1EP.



October 22

Fire doors

Some of the doors in common areas in your building will be 'fire doors'. Fire doors slow the spread of fire and should never be left open or tampered with. We check all the fire doors in common areas in your building, usually four times a year. We'll also check every Curo tenant's flat front door every year if it's a fire door. If you see a problem with a fire door, please tell us.

Further information

I've enclosed two leaflets with more information about keeping your home and building safe and how to check fire doors.

Thanks for helping to keep your home safe for you and everyone who lives in your building.

Yours sincerely



Mike Grist, Director of Property Safety & Regeneration
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Enclosed:

'Keeping your home safe from fire' leaflet

'Keeping your building's communal areas safe' leaflet

ps – Visit www.curo-group.co.uk/firesafety to view a digital copy of this letter and both leaflets. Our website has a tool called 'ReachDeck' which you can use to change the size of the writing, read it aloud or translate this information.