



Instruction to your
bank or building society
to pay by Direct Debit

Please fill in the whole form using a ball point pen and send it to:

Curo Places Ltd
The Maltings, River Place
Lower Bristol Road
Bath BA2 1EP

Account holder details

Name:

Postal address:

Bank / building society account number

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Branch sort code

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Name and full postal address of your bank or
building society

To the Manager	Bank / building society
Address	
Postcode	

Reference (rent account number)

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Service user number

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FOR CURO PLACES LTD USE ONLY

This is not part of the instruction to your bank or building society
(but is part of your instruction to Curo Places Ltd)

Please tell us the date on which you would like your
Direct Debit collected each month
(between the 1st and 28th):

Payment date: of month

Universal Credit customer? ☐

Third party payer? ☐

Tenancy name:

Property address:

Telephone number:

Instruction to your bank or building society

Please pay Curo Places Ltd Direct Debits from the account
detailed in this instruction subject to the safeguards assured
by the Direct Debit Guarantee. I understand that this
instruction may remain with Curo Places Ltd and, if so, details will
be passed electronically to my bank / building society.

Signature(s)

Date

Banks and building societies may not accept Direct Debit instructions for some types of account.

This guarantee should be detached and retained by the Payer

The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Curo Places Ltd will notify you three working days in advance of your account being debited or as otherwise agreed. If you request Curo Places Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Curo Places Ltd or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
 - If you receive a refund you are not entitled to, you must pay it back when Curo Places Ltd asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.